

Our Story

Founded in 1903, Family Service is the oldest human service nonprofit in San Antonio and serves in 14 counties across South Texas.

Family Service works to address the social determinants of health that directly impact where people live, learn, work, play, and age. On average, Family Service serves over 50,000 people through our outcome-based programs and empowers over 100,000 people annually through our community services and events.

Family Service is committed to helping improve the overall health of its community by working closely with community partners and organizations to effectively address social and economic instability, as well as provide valuable resources and support in homes, neighborhoods, schools and workplaces.

Our programs and services are made possible by the support of generous individuals, corporations, government programs, federal grants, foundations and volunteers who believe in our mission.



Our Locations

San Antonio

Main Office

702 San Pedro Ave, 78212
210-299-2400

Family Service Neighborhood Place

3014 Rivas St., 78228
210-431-7500

Northeast Office

4245 Centergate, 78217
210-299-2476

Crystal City

118 E. Dimmit St., 78839
830-374-0460

Uvalde

129 Goldbeck St.
830-591-2559
3100 Main St.
830-374-6989

Additional community, school, and home-based programs are located in the counties served by Family Service.

The locations listed above are our main office locations.

Learn more on our website
www.family-service.org



Family Service

SUPPORT. STRENGTHEN. SERVE.

**Empowering
individuals
and families to
transform
their lives and
strengthen
their community.**



Come Journey With Us
Follow us @FamilyServiceSA



702 San Pedro Ave. San Antonio, TX 78212
210-299-2400 www.Family-Service.org

Our Families

“Because of Family Service, I was able to find purpose in my life again. I was very depressed. The counselors helped me get through an incredibly difficult time and I’m so glad they were here to help me.”
Oscar C., 45

“The Family Service team has empowered me to go after my dreams. I’ve learned to never give up. No one should have to. If you have a dream but feel it’ll never come true, please don’t give up. There’s hope. And, there’s Family Service.”
Samantha G. 24

“After my wife passed away, I felt lost and extremely lonely. I knew I wanted to continue to live in our home but I needed help. My church told me about the Senior Program at Family Service. I called and the rest is history. I’m now receiving the support I need from compassionate care givers.”
Martin C., 86

“I always wanted to dive deeper in technology but my parents could not afford to enroll me in technology training classes. But then I heard about Family Service and their Best Buy Teen Tech Center. My mom and I did some research, and I’m now part of their youth programs. Enrolling is free, and I’m even looking at pursuing a career in graphic design.”
Bertha J., 15



Our Programs & Services

We work to address the social determinants of health through a trauma-informed care lens. Social determinants of health are conditions in environments where people are born, live, learn, work, play, and age that affect a wide range of health and quality of life outcomes. Our programs are categorized under the social determinants of health. Though each of our programs is listed under one pillar, they span across many.

Economic Stability

- One-on-One Financial Counseling & Coaching (Financial Empowerment Center)
- Tax Assistance (VITA & My Free Taxes)
- Workforce Development
 - Job Training Courses
- Benefits Navigation (Financial and Housing Recovery Center)

Education

- Early Childhood Education
 - Early Head Start & Head Start
 - Texas School Ready
- Internships
- Youth Education & STEAM-Focused Afterschool Programs
 - Best Buy Teen Tech Center
 - Mentorships
 - Youth Summer Internships

Health and Healthcare

- Behavioral Health Counseling
 - Early Childhood Well-Being
 - Juvenile Justice
- Outpatient Substance Abuse Treatment

Neighborhood Support

- Emergency Pantries (Margaret’s Place I & II)
- Family Service Neighborhood Place and Partner Services

Social and Community Engagement

- Community Health Care Workers (Promotoras)
- Family Strengthening
- Helping Children Cope with Divorce Seminar
- Holiday Support (Adopt-A-Family)
- Older Adults In-Home Care Services
- Parent Engagement I Education
- Respite Care
- Supervised Visitations and Neutral Exchange Services (KidShare)
- Volunteers

Rural Area Services

Services span across all pillars to include:

- Behavioral Health Counseling
- Family Strengthening
- One-on-One Financial Counseling & Coaching
- Parent Education
- Workforce Development
- Youth Development

For more information about our programs and services, call 210-299-2400 or visit us at www.Family-Service.org.

